

Park-O Help

Trouble scanning QR Codes!

Now-and-then we have had trouble getting the phone to scan a QR Code while on the course, using the iOrienteering app on Android based phones.

If you accidentally touch any part of the screen except the 'Scan' button, Android changes to 'Edit text mode' (ie) it is ready to select some text and copy/paste it. Tap on the small 'X' at top of the screen to exit 'Edit text mode'.

Our recommended method for using your phone while on a course is...

- Switch the screen off while navigating to a checkpoint
- Switch the screen on when near the checkpoint and **immediately tap on the 'Scan' button. Do this before aiming the camera at the QR Code.**
- Aim the camera at the QR Code until you get a successful scan
- Check you scanned the correct checkpoint and note the next checkpoint code
- Switch the screen off while navigating to a checkpoint, be careful not to touch any part of the screen while it is active.

Note:

Leaving the screen on may cause scanning to fail after 1 hour due to power saving features on some phones automatically turning off the camera. Turn the screen off and on to restart scanning.